

Applications of Artificial Intelligence

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Chapter 1:
Introduction and Survey

Survey of this course

Prerequisites of knowledge:

Discrete Mathematics (including applications), Programming I and II

helpful: Object oriented programming

Targets of this course:

Raising interest for AI applications and technology

Knowledge of several application fields for AI

Survey knowledge of several AI technologies

Which are the applications and technologies?

Wait a second ...

What is AI ?

Turing's test



A software is intelligent, if a human cannot distinguish its behaviour from the behaviour of a human.

Application: Medical Diagnosis

Psychoanalysis: Eliza 1966: Joseph Weizenbaum, MIT

Computer performs a psychoanalysis session and acts „as one thinks a psychoanalyst would act“.

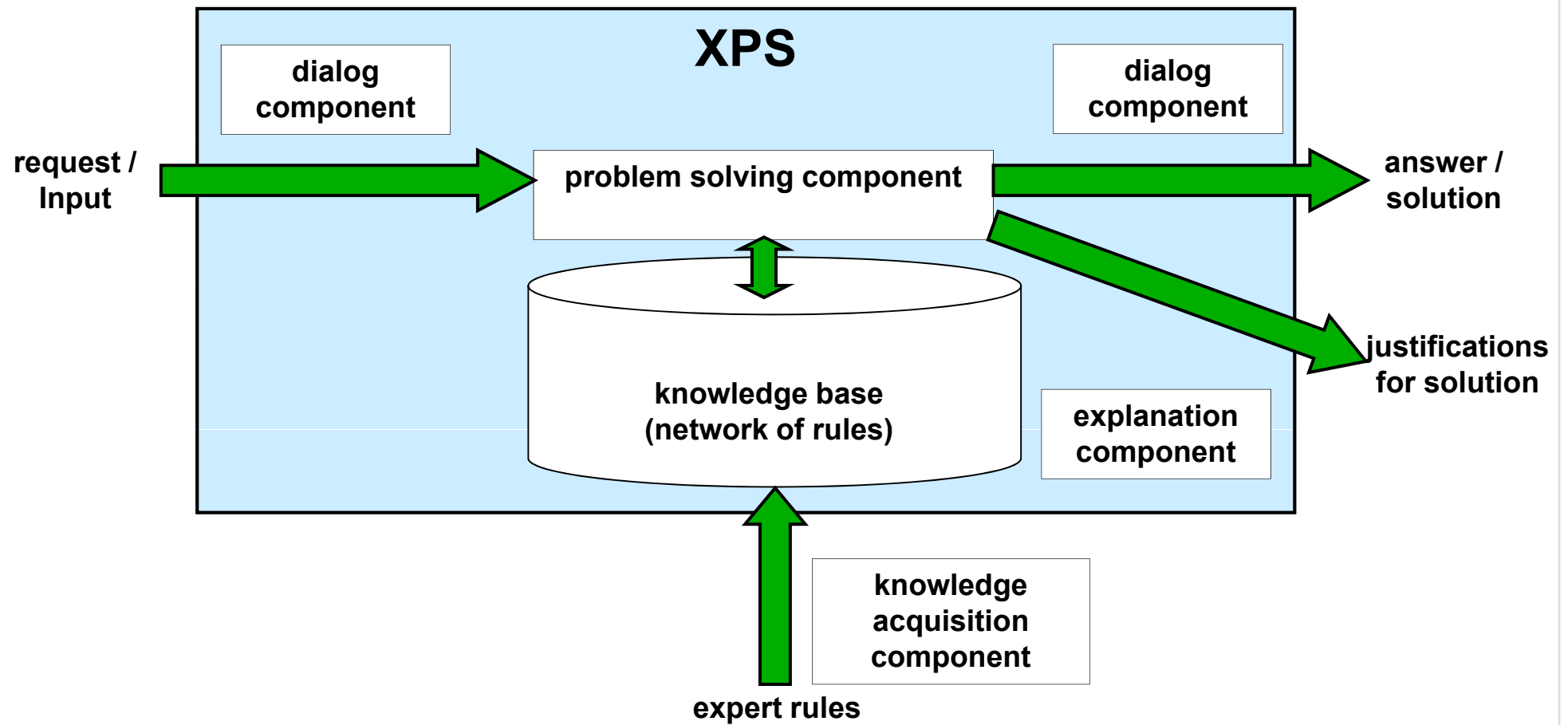
- **passed Turing's test with a lot of people**
- **built-in language assembler and composer**
- **response rules**

Medical Diagnosis: Mycin 1972: University of Stanford

- **for diagnosis and treatment of infectious diseases**
- **worked with probabilistic rules**
- **got high hit scores**
- **little acceptance among physicians due to distrust to computers**

Base Technology: Expert System

Expert System Architecture



Application: Technical Diagnosis

What is **technical** diagnosis?

Input:

- Technical system (e.g. car, train)
- Observations (e.g. measurements, fault codes, driver's complaint), out of order.

Task:

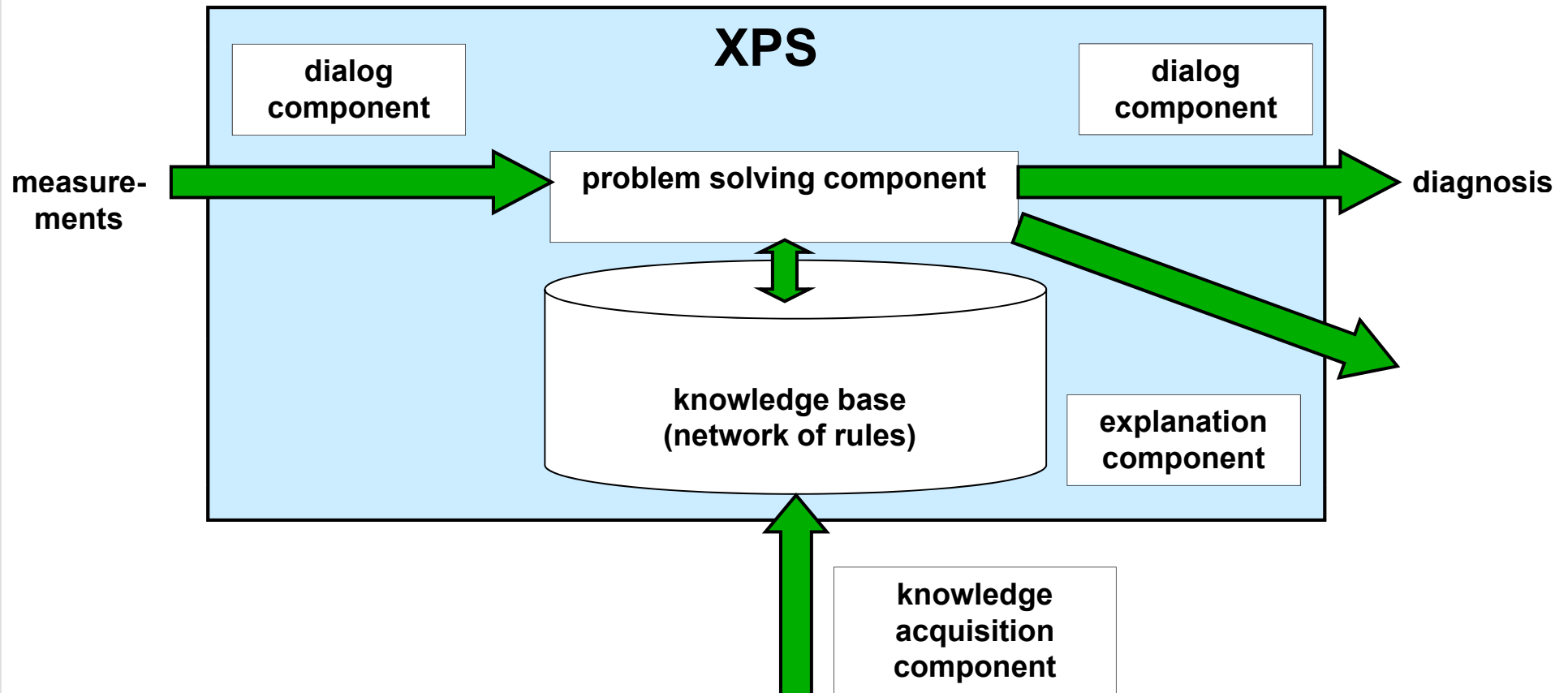
Detect,

- for which reasons the system is out of order
- exactly enough to recover the proper function of the system.



Application: Technical Diagnosis

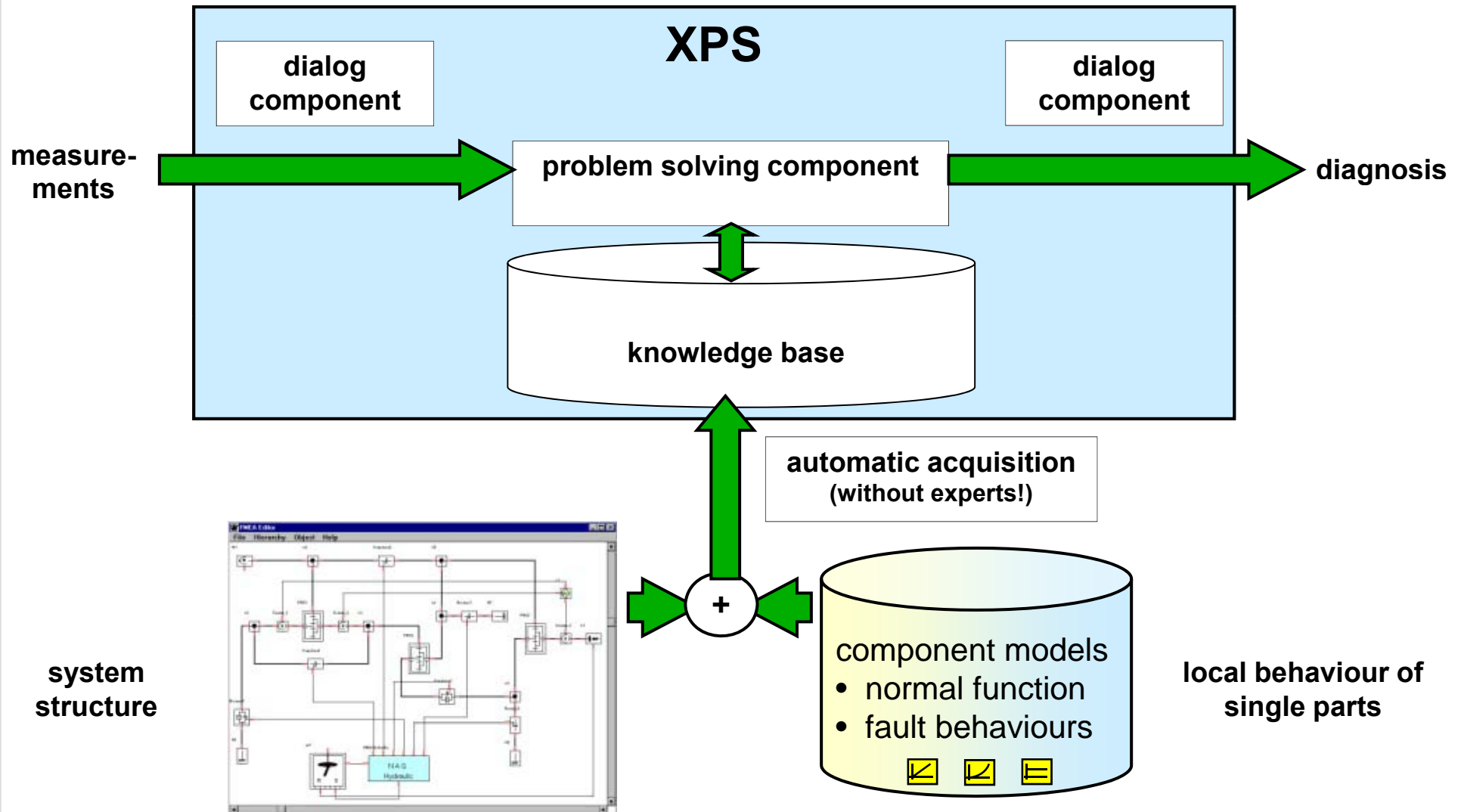
1970s: diagnosis = heuristic classification



knowledge about structure and function:
specific symptom \Rightarrow specific diagnosis

Application: Technical Diagnosis

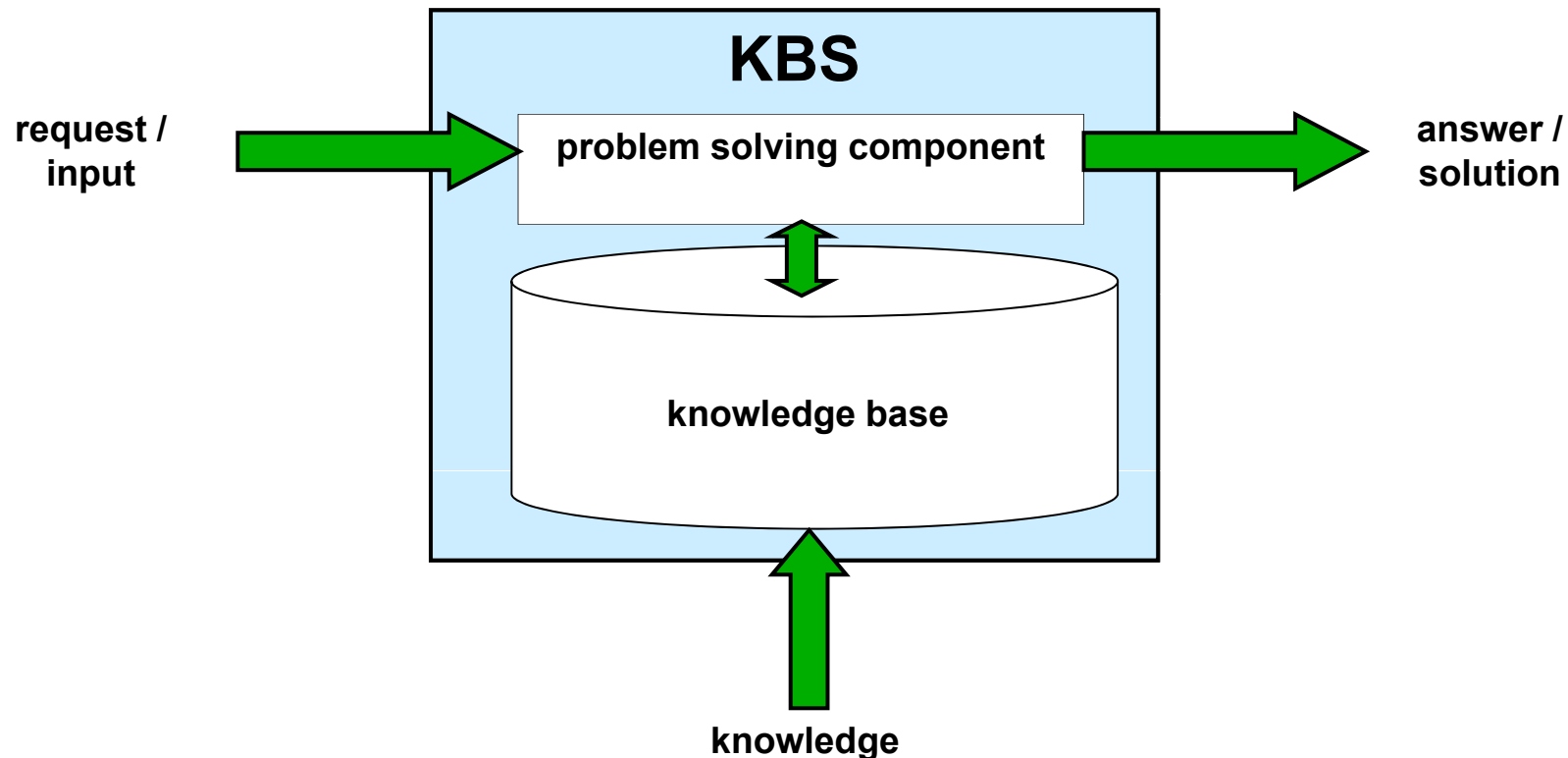
1980s: diagnosis = model-based reasoning



Base Technology: Knowledge-Based Systems

knowledge + problem solving component = KBS
data processing rules

Architecture KBS (joint generalisation of XPS and MDS)



Application: Passenger Information System

Task:

For two points A and B, find the shortest path between A and B using exclusively segments of the traffic network.

Solution:

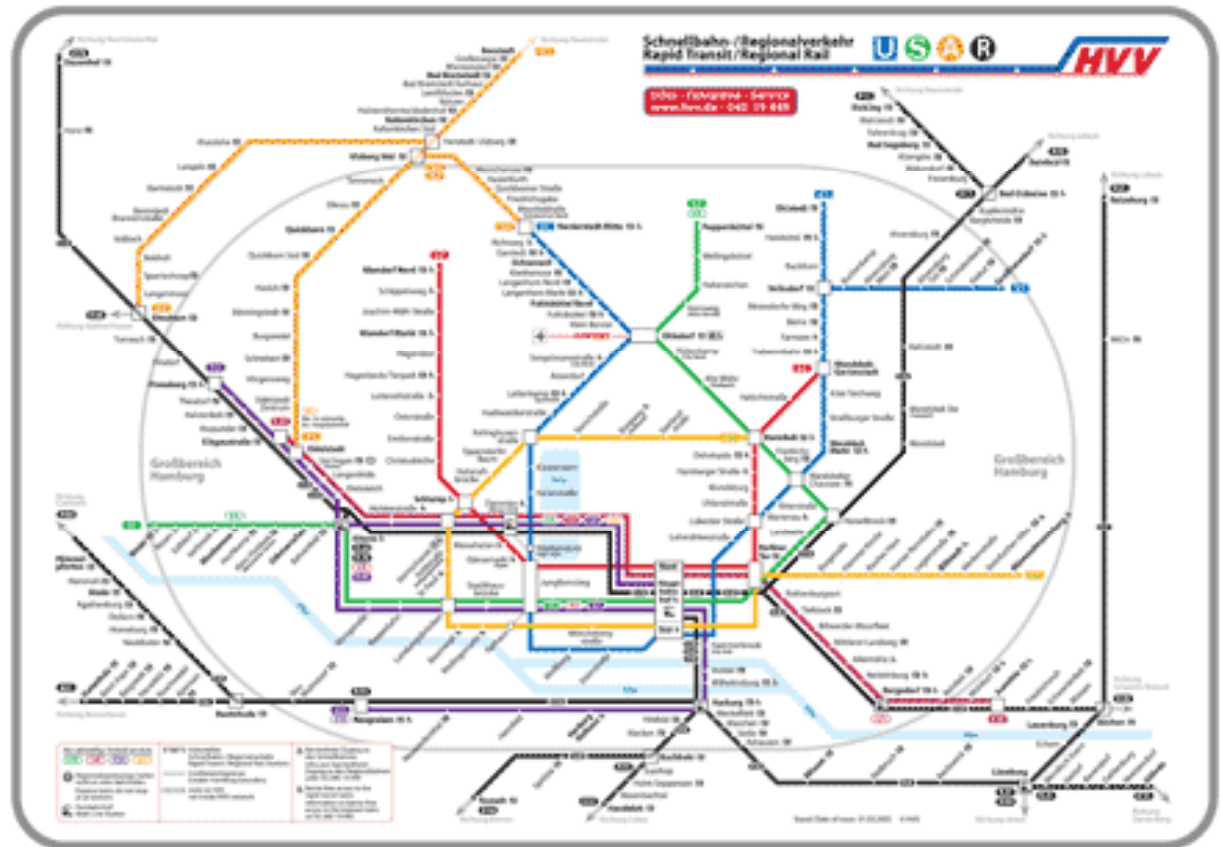
Dijkstra's algorithm

(cf. Discrete Mathematics, ch. 7, graph theory)

A* algorithm

Optimisation with further heuristics (e.g. Geofox system für Hamburg Transportation Network)

Optimisation with preprocessing (e.g. Hafas for German Railways)



Weitere Infos: Seminarvortrag und Ausarbeitung von Stefan Görlich, SS 2005, Nr. 5

Application: Passenger Information System

Static Passenger Information

Based on long time schedule

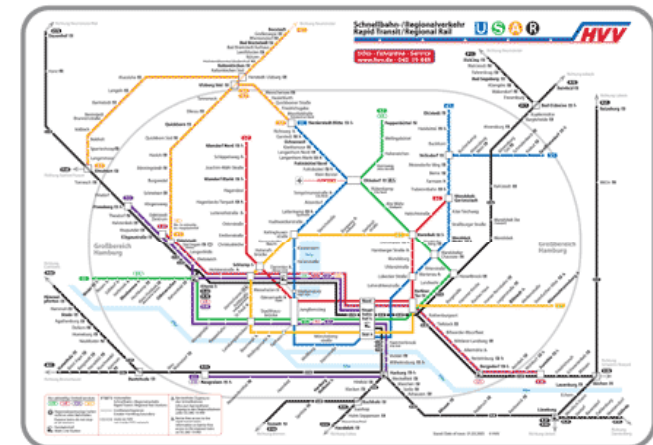
- Change in fixed cycles (German Railways: once per year)
- Adaptations for long-termed disturbances

No information for short-termed disturbances

- Passenger gets to know the change only when the vehicle does not come in time.
- Extent of disturbance can only be measured by waiting time growing continuously.

Static passenger information media

- Time-table at stop points
- Route network display
- Routing information via internet (so far)
- ...



Application: Passenger Information System

Dynamic Passenger Information

Based on static passenger information

- Erweitert um aktuelle Verbindungslage

Information also for short-termed disturbances

- Reasons for disturbances
- Extent of disturbance
- Alternative routes

Dynamic passenger information media

- Speaker announcements
- Dynamic displays
- ...



Linie	Ziel	Abfahrt in
2	S Hackescher Markt	1 min
6	U Schwartzkopffstr.	6 min
4	S Hackescher Markt	10 min
3	S Hackescher Markt	14 min
5	S Hackescher Markt	15 min

Spandauer Straße



Application: Passenger Information System

Personalised Dynamic Passenger Information

Master thesis by Michael Schiefenhövel (WS 2005/2006)

Information filtering for individual passenger

- displays only information this passenger needs
- no confusing add-on information
- Static and dynamic passenger information

Generation of added value services

- Route computation adapted to actual situation
- Tourist information

Personalised passenger information media

- Personalised advice (via mobile (smart)phone, etc.)
- Multi media terminal

Application: Passenger Information System

Personalised Dynamic Passenger Information

Master thesis by Michael Schiefenhövel (WS 2005/2006)

Passenger information for Hamburg via modern smartphones:

Diploma thesis Sebastian Hammes (eos-uptrade, SS 2010)

Bachelor thesis Henning Reimer (HBT, SS 2010)

Concept and implementation of actual prototypes:

- iPhone
- Android mobiles

Application: Road Navigation

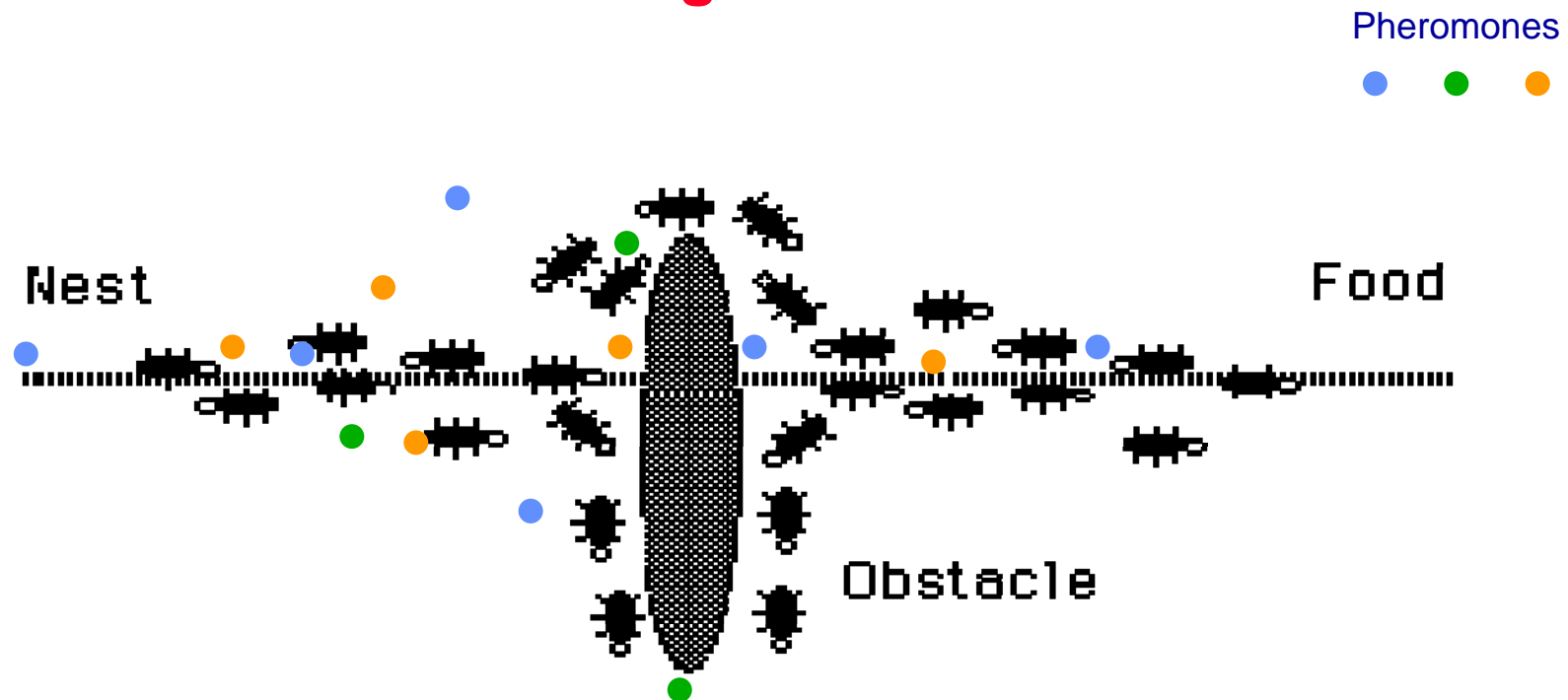
Differences to be considered for adaptation to road networks:

- **Road network is much denser.**
- **no time-tables or opening hours**
- **Traveling time depends very much on traffic density.**
- **Traffic devices are not controlled centrally.**

Application: Road Navigation

Swarm Intelligence: Pheromone-Based Approach

Ants seeking for food

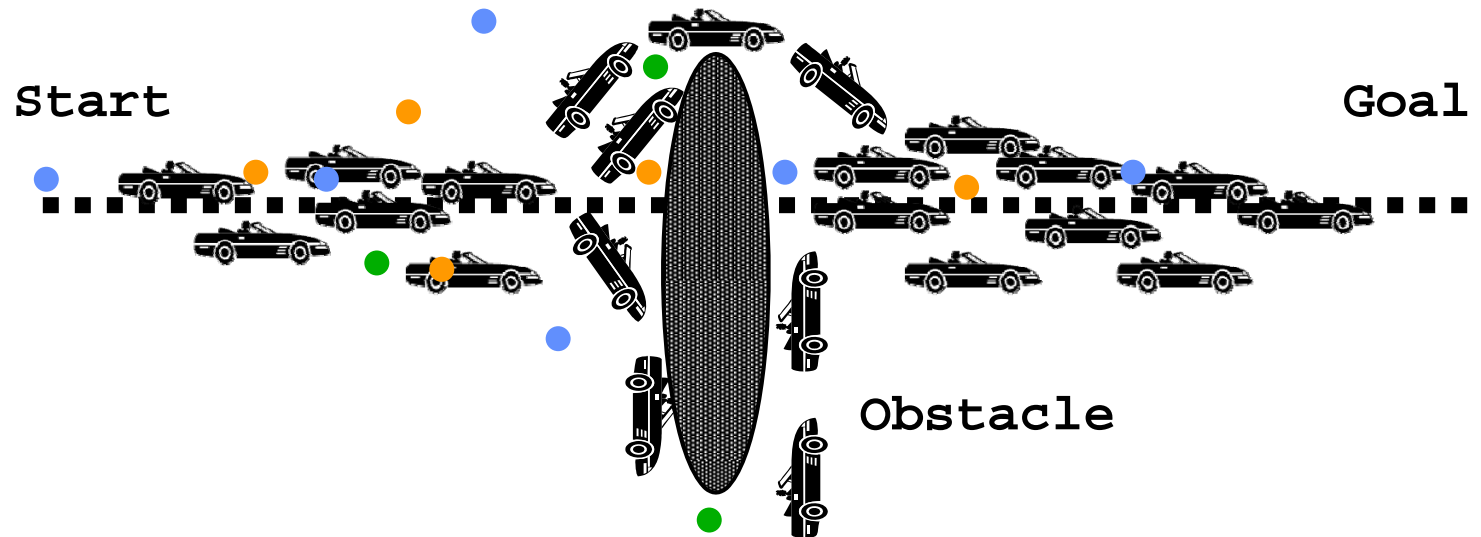


Application: Road Navigation

Swarm Intelligence: Pheromone-Based Approach

Analogue:
Cars seeking for routes

Pheromones



Base Technology: Swarm Intelligence

- **a lot of small autonomous units, each with limited ability**
- **total organism has a higher ability than the sum of the units**
(“emergent behaviour”)
- **determined rule system for total organism**
- **anytime ability**

Application: Game AI

Chess computer (Ex. for a turn-based game)

Milestone 1997:

Kasparov **2.5** – Deep Blue **3.5**



Further infos: <http://www.research.ibm.com/deepblue>



Application: Game AI

Examples for real-time strategy games:



Half Life



Command + Conquer 3

Application: Game AI

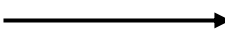

Real-time strategy games

Typical AI requirements:

- Path finding and location analysis
- Resource planning
- Policies and strategies

Quelle: Seminarvortrag und Ausarbeitung von Julian Huppertz, SS 2007, Nr. 1

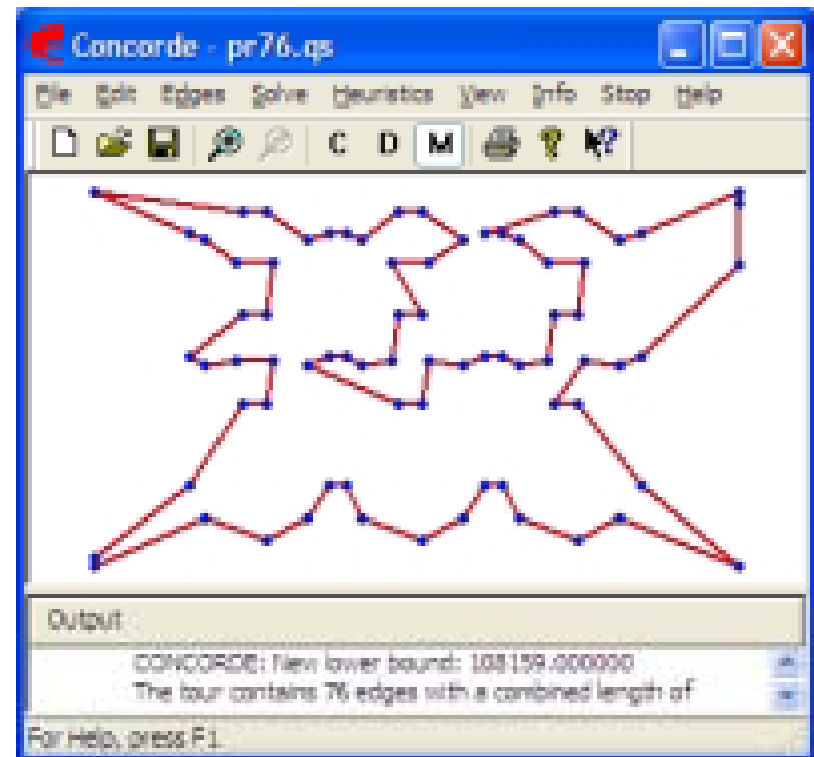
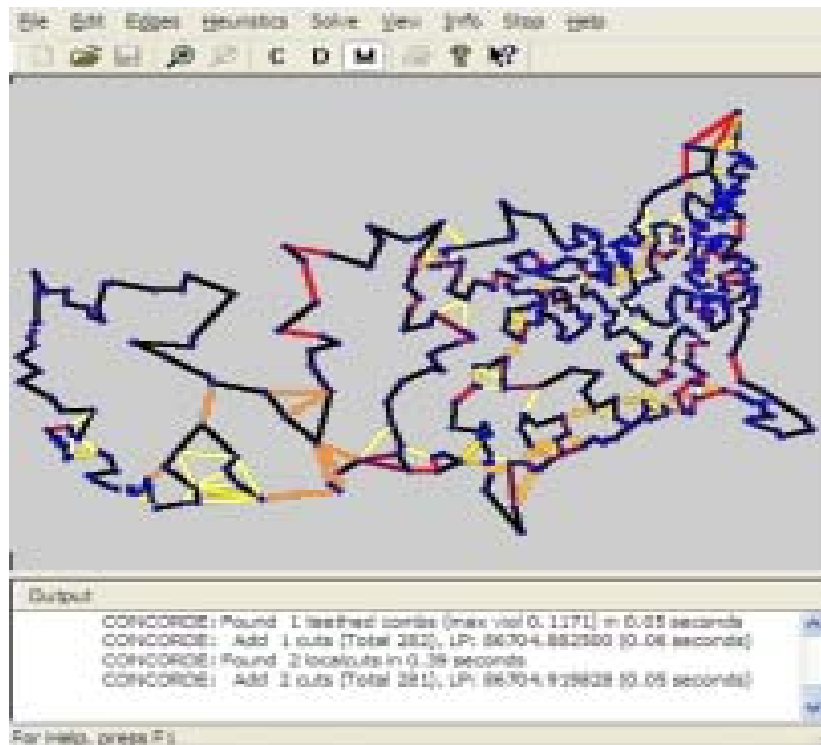
Base Technology: Search Strategies

- **Construction of search spaces**
- **Uninformed search strategies**
 - **breadth-first search**
 - **depth-first search**
 - **combined search**  **Special case: Dijkstra's algorithm**
- **Informed search strategies**
 -  **Special case: A* algorithm**

Application: Traveling Salesman Problem (TSP)

Master example for an NP-hard problem:

For a given set of cities with known mutual distances, find the shortest round trip passing each city at least once.



Source: <http://www.tsp.gatech.edu//index.html>

Application: Traveling Salesman Problem (TSP)

Generalisations in logistic applications:

- **considering time restrictions (time windows)**
- **considering load capacities for delivery problems**
- **further system-specific requirements**

Examples for graduation theses in companies:

implico: Tour planning for oil and gas delivery (SS 2010, SS 2011)

Long-term development project: Tourist Information System

**Christoph Forster / Thomas Kresalek / Felix Döppers:
Master project Hamburg Tourist Information (since 2009)**

<http://vsrv-studprojekt2.fh-wedel.de:8080/touristinformationsystem/home>

Solution of dynamic problems via ant systems

Example for a graduation thesis in a company:

Christopher Blöcker: Dynamic optimisation of tour delivery using an ant system (SS 2011)

Application: Class Scheduling

Given finite sets **Courses**, **Rooms**, **Time slots**

Task: Generate an injective (one-to-one) function $C \rightarrow R \times T$

Strict Constraints (must be fulfilled in any case):

- **Certain courses must not take place at the same time**
- **For some courses, certain time slots are not admitted**
- **For some courses, certain rooms are not admitted**

Soft constraints (may be violated):

- **Certain courses should not take place at some times**
- **Certain courses should take place successively**
- **Certain courses should not take place on the same day**

Optimisation function:

- **fewest violations of soft criteria**
- **fewest free periods for certain study programmes**
- **most uniform distribution on different days for ...**

Base Technology: Constraint Satisfaction Problem (CSP)

Specification of a CSP:

- **set of variables**
- **domains of definition**
- **constraints: relations between variables (strict or soft)**
(normally, equations and inequalities)
- **optimisation criterion**
(normally, a real-valued function on the variables which has to be minimised or maximised)

valid solution:

assignment of all variables with values such that all strict constraints are satisfied

optimal solution:

valid solution optimising the optimisation criterion

Manifold application scenarios in various problems of logistics

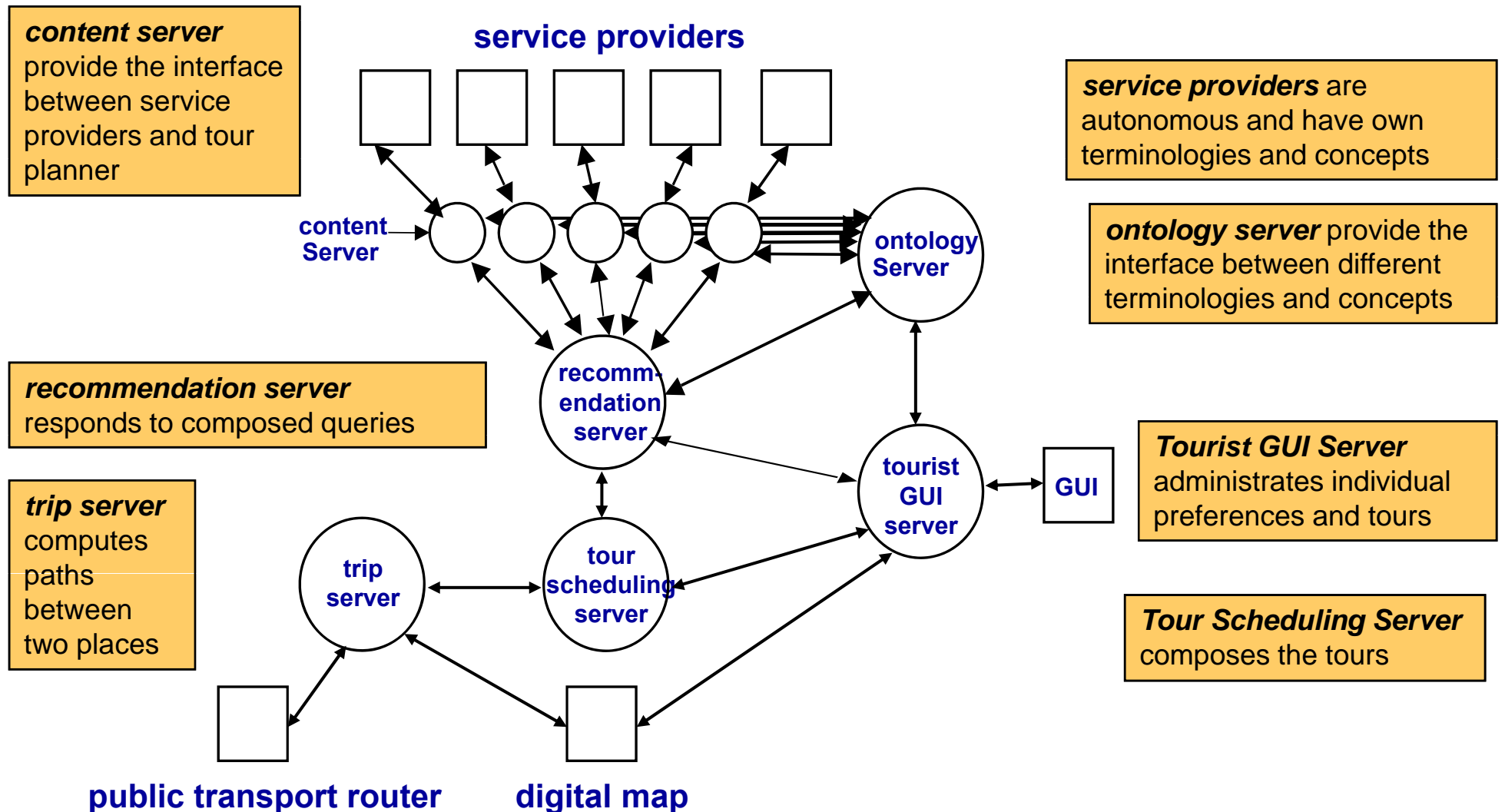
Application: Tourist Information System

Requirements:

- Tourist gets the final control.
- Service provider is autonomous and takes responsibility for all information
- Independent broking between several providers
- Flexible response to requirement changes even during the tour
- fault tolerance for single provider failure
- **Arbitrary** service providers should be subject to be added or withdrawn automatically during system operation.

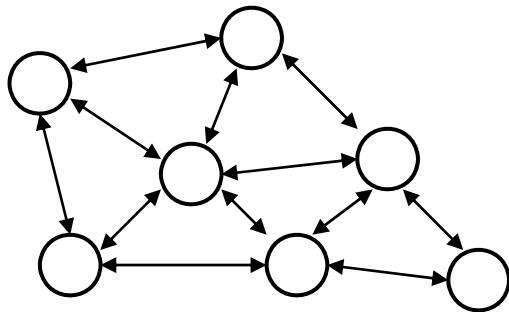
Application: Tourist Information System

Architecture of tour planning system: prototype of a SOA

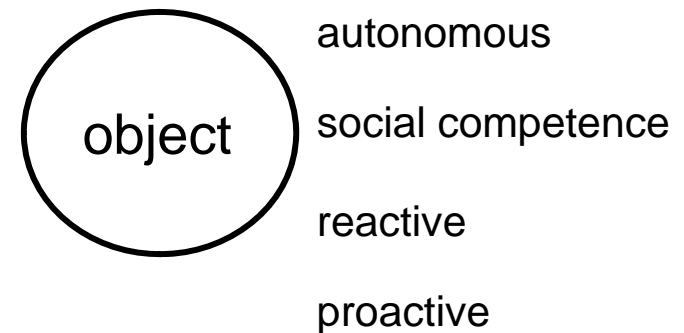


Base Technology: Agent-Oriented Software

Multi-agent system:



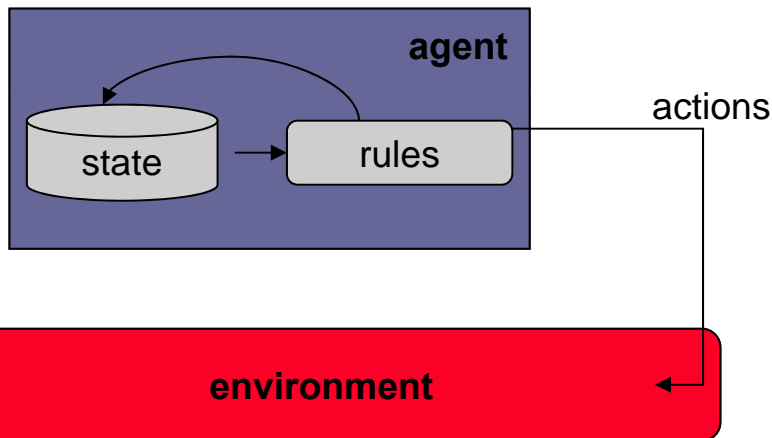
Software agent:



Weitere Infos: Seminarvortrag und Ausarbeitung von Matthias Rohr, SS 2004, Nr. 4,
<http://www.fh-wedel.de/~si/seminare/ss04/Termine/Themen.html>, erreichbar über **archiv/iw**

Base Technology: Agent-Oriented Software

Agent property: Proaktivität (goal oriented)



Agents do not only react to stimuli of the environment, but also depend on an internal state and have the capability to pursue own plans and actions.

=> They are taking initiatives

*„The difference between an automation and an agent is a somewhat like the difference between a dog and a butler. If you send your dog to buy a copy of the New York Times every morning, it will come back with its mouth empty if the news stand happens to have run out one day. In contrast, the butler will probably take the **initiative** to buy you a copy of the Washington Post, since he knows, that sometimes you read it instead.“*

Le Du

Quelle: Seminarvortrag und Ausarbeitung von Matthias Rohr, SS 2004, Nr. 4

Base Technology: Semantic Network

- **ontology management**
- **description language**
- **description logics**

Defining AI

<p>Thinking Humanly</p> <p>“The exciting new effort to make computers think . . . <i>machines with minds</i>, in the full and literal sense.” (Haugeland, 1985)</p> <p>“[The automation of] activities that we associate with human thinking, activities such as decision-making, problem solving, learning . . .” (Bellman, 1978)</p>	<p>Thinking Rationally</p> <p>“The study of mental faculties through the use of computational models.” (Charniak and McDermott, 1985)</p> <p>“The study of the computations that make it possible to perceive, reason, and act.” (Winston, 1992)</p>
<p>Acting Humanly</p> <p>“The art of creating machines that perform functions that require intelligence when performed by people.” (Kurzweil, 1990)</p> <p>“The study of how to make computers do things at which, at the moment, people are better.” (Rich and Knight, 1991)</p>	<p>Acting Rationally</p> <p>“Computational Intelligence is the study of the design of intelligent agents.” (Poole <i>et al.</i>, 1998)</p> <p>“AI . . . is concerned with intelligent behavior in artifacts.” (Nilsson, 1998)</p>

Figure 1.1 Some definitions of artificial intelligence, organized into four categories.

Definitions from Russell / Norvig

Defining AI

AI deals with problems which

- **are relevant in practical applications.**
- **may not be specifiable in a mathematical way.**
- **are NP-hard if they can be specified in a mathematical way.**

Definition iw

Features of classical AI solutions

The classical controversy between different research communities in computer science:

AI vs. Algorithmics

- flexible solutions
- human customer oriented solutions
- exact solutions
- efficient solutions

This need not be contradictory!

Features of classical AI solutions

Intelligent creatures are able to process very general knowledge: The more general, the more intelligent.

The ability to process general knowledge needs general description languages for data and processes.

The most general description language is the language of mathematical logics.

This is why traditional AI implementations work with logic description languages.

- Problems:**
- **The tasks are usually formulated in a different way.**
 - **There is a trade-off between generality and efficiency.**

Base Technology: Logic Programming Language

- **Input:**
Specification of the problem with a logical description language
- **Output:**
Response in a logical description language
- **Automatically (without specifying algorithms!):**
Generation of output from input
- **For improvement of efficiency:**
Different specifications of the problem are possible and may influence the output if the automatic generation procedure is well-understood

Summary Chapter 1

AI goals for software solutions

- **generality**
- **flexibility, extensibility**
- **justification of answers** (only for „classical“ AI)

Tools and methods typically applied in AI

- **Logic programming languages (PROLOG)**
- **Object-oriented programming languages (Smalltalk)**
- **Functional programming languages (Lisp)**
- **Distributed technology (neural networks, multi-agent-systems, swarm intelligence)**
- **Concept descriptions (ontologies)**

Summary Chapter 1

Applications of AI:

- **Diagnosis**
 - Medical diagnosis
 - Technical diagnosis
- **Optimisation problems with dynamic parameters**
 - Passenger information systems
 - Road navigation
 - Logistics (TSP, Scheduling)
- **Resource allocation**
 - Allocation problems with manifold constraints (e.g. class schedule, tourist information system)
- **Flexible management of distributed knowledge**
 - Tourist information system
- **Games where a machine simulates a human player**
 - turn-based
 - real-time

Summary Chapter 1

Base Technologies of AI:

- **Knowledge-based systems (special case: expert systems)**
 - Separation of knowledge and inference engine
 - Intelligent knowledge acquisition and representation
 - Main focus: Reusability
- **Swarm intelligence**
 - distributed
 - statistic
 - concurrent updating
- **Agenten-oriented software**
 - distributed
 - autonomous
 - proactive

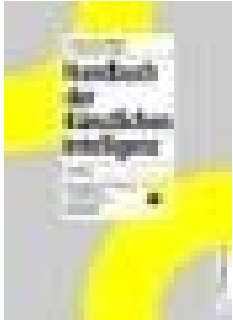
Summary Chapter 1

Base Technologies of AI:

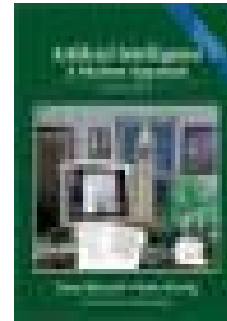
- **Semantic network**
 - **Ontologies: Generation and administration of terminology and concepts**
- **Search strategies**
 - **Uninformed vs. informed**
- **Constraint satisfaction problem (CSP)**
 - **Search for valid solutions**
 - **Search for optimal solutions**
- **Logic programming languages**
 - ***What* is specified by man**
 - ***How* is generated automatically**

Literature

AI in general:



Günter Görz / Claus-Rainer Rollinger /
Josef Schneeberger: *Handbuch der
Künstlichen Intelligenz*
Oldenbourg 2000 (3. Auflage), ISBN 3-
486-25049-3



Stuart Russell / Peter Norvig:
*Artificial Intelligence: A Modern
Approach*,
Pearson 2010 (3. edition),
ISBN 0-13-207148-7

Wolfgang Ertel / Josef Schneeberger: *Grundkurs Künstliche Intelligenz*
Vieweg 2009 (2. Auflage), ISBN 987-3-8348-0783-0

for special fields of AI:

Christoph Beierle / Gabriele Kern-Isberner: *Methoden Wissensbasierter Systeme*,
Vieweg 2008 (4. Auflage), ISBN 978-3-8348-0504-1

Michael Wooldridge: *An Introduction to MultiAgent Systems*,
Wiley 2009 (2. Auflage), ISBN 978-0-4705-1946-2

Marco Dorigo / Thomas Stützle: *Ant Colony Optimization*, MIT Press 2004, ISBN 0-262-04219-3